

DSL-DSL-DSL *VIOLA REGISTRATION FORM***DSL-DSL-DSL**

Name (Please Print): _____

Address: _____

City: _____ State: _____ Zip: _____

Billing address if different: _____

Telephone Number DSL will be used on: (_____) _____

Local Telephone Company: _____

PACKAGES: Check all services for which you are applying.

\$49.95 Application Fee applies to all Packages - Application fee must be paid in advance

Downstream/Upstream (kbps)

SILVER –up to 5mg/512 - \$59.95/month

GOLD - up to 10 mg/512 - \$69.95/month

Maintenance pkg. \$3.50/mth plus one time charge of \$15.00 for a surge protector. Maintenance pkg. includes replacing of modem and wiring from lightning or any natural cause

\$25.00 Call-out charge

Prices and availability subject to change without notice.

Please Select Payment Method

_____ I will pay my Internet bill every month with my Viola Home Telephone Co. telephone bill
The internet charge will be listed under the Viola Communications, Inc. portion of the bill.

NOTE: Applicant must be at least 18 years of age to apply for service. Your signature indicates acceptance of the “VIOLA TERMS AND CONDITIONS” (attached). Customer agrees to pay for the DSL service for a **minimum of six (6) months**. If customer terminates service within the first six (6) months, the customer must continue to pay the monthly service fee for the remainder of the initial 6-month term. Please refer to Item 3 on the TERMS AND CONDITIONS.

Customer Signature _____ **Date** _____

Please return to: VIOLA COMMUNICATONS, INC. PO BOX 309 VIOLA, IL 61486
Voice: (309)596-2222 FAX: (309)596-2079

DSL TERMS AND CONDITIONS

- 1) By signing this registration form and agreement, you (customer) must be at least 18 years of age and agree to the following terms and conditions of the service described below.
- 2) These services are provided by Viola Communications, Inc P O Box 309 Viola, IL 61486 in conjunction with Info Avenue, 3555 Centre Circle Dr, Suite A, Fort Mill SC 29716. This agreement shall be governed by and construed in accordance with the laws of the state of Illinois applicable to contracts to be performed entirely within the state.
- 3) The external DSL modem will be provided by VCI and, in consideration for VCI providing the DSL modem, customer agrees to pay the set up fee and the monthly service fee for a minimum of six (6) months. If the service is terminated within the first six (6) months, the customer must continue to pay the monthly service fee for the remainder of the initial 6-month term. Both VCI and customer may terminate this agreement at any time, after the initial 6-month term, by giving written notice to the other. Such notice is effective when given and customer is obligated to pay for service through the termination date. The only warranty covering the external DSL modem provided by Viola Communications, Inc. is the manufacturer's warranty of thirty (30) days. Beyond the 30-day manufacturer's warranty, customer shall be responsible for repair or replacement of the modem with like equipment.
- 4) In order to properly maintain the VCI network, VCI reserves the right to change customer's IP, gateway, and subnet addresses.
- 5) All charges will be billed by VCI on the 9th of each month, payable by the last day of that same month. Failure to pay by the specified due date may result in your service being discontinued. A reconnect fee will be required to reestablish service.
- 6) If your VCI account is discontinued for any reason, VCI assumes no responsibility for recovery of your data from the Info Avenue computer system.
- 7) VCI makes no express or implied warranty of any kind. There is no express or implied warranty of merchantability or fitness for a particular purpose for the services to be provided by VCI. VCI makes no attempt to verify accurate receipt of any message and is not responsible for any loss of data resulting from delays, non-deliveries, incorrect deliveries or service interruptions, including those caused by the negligence, errors or omissions of VCI, nor for consequential damages regardless of their cause.
- 8) Customer agrees to comply with the terms governing use of the VCI network as set forth in the VCI "Acceptable Use Policy", as they may change from time to time. Any changes to the terms governing use of the VCI network will be posted as warranted on the Info Avenue computer system.
- 9) By accessing and using the VCI/Info Avenue computer system, user is consenting to system monitoring for law enforcement and other purposes. Unauthorized use of, or access to, this computer system may subject users to criminal prosecution and penalties. User agrees to indemnify VCI against liability for any and all use of user's account.